



Unused Reusable Nappy Voucher Survey

We would really appreciate your feedback as to why you did not redeem your reusable nappy voucher. It is completely ok if you just changed your mind and decided not to use reusable nappies. We value your feedback. Your response will help us build a better understanding of any potential barriers stopping people from redeeming their voucher.

All responses are anonymous and will be used by Real Nappies for London, Wen (our charity organisation) and our Local Authority funders to monitor and improve the reusable nappy voucher incentive scheme for users in the future.

If you have any questions, comments, or would like to give reusable nappies another go, please get in touch: info@realnappiesforlondon.org.uk or 020 3150 2023.

Thank you for your time,
Real Nappies for London

* Are you currently using reusable nappies?

- | | |
|---|--|
| <input type="radio"/> Yes - reusable nappies only | <input type="radio"/> No - doing Baby-led Potty Training / Elimination Communication |
| <input type="radio"/> Yes sometimes, but also using disposable nappies | <input type="radio"/> No - my baby is potty trained |
| <input type="radio"/> Yes sometimes, but also Baby-led Potty Training / Elimination Communication | <input type="radio"/> Prefer not to say |
| <input type="radio"/> No - using disposable nappies only | |

If you are using reusable nappies, how often do you use them during the day and at night?

	Full time	Most of the time	Sometimes	Not so often	Never	Not Sure
During the day:	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
At night:	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

If you are using disposable nappies, what brand are you using?

*** Were any of the following reasons why you did not redeem your reusable nappy voucher? If none apply, please leave your own.**

- I forgot to redeem it
- I did not have the time to redeem it
- I decided to use disposable nappies only
- I decided not to redeem the voucher as I already have reusable nappies
- The choice of reusable nappies was too confusing or overwhelming
- Using reusable nappies was not practical
- I moved out of the borough
- What I wanted was not allowed to be bought with the voucher
- The voucher redemption process was too complicated
- My baby was unwell
- Cost of reusable nappies is too much
- Cost of washing reusable nappies
- My child is potty trained
- My child is not using nappies (Baby-led Potty Training / Elimination Communication)
- Other reason:

If you did redeem your voucher then please get in touch to let us know which supplier you used. Contact: info@realnappiesforlondon.org.uk or 020 3150 2023

Do you have any further comments about why you did not redeem your reusable nappy voucher, or did not want to use reusable nappies in general? Your comments will help us build a better understanding.

If you are not using reusable nappies and your baby is still in nappies, would you give it another go?

- Yes
- No
- Not sure
- Prefer not to say

Please leave any comments here:

If you answered yes to the above question, then please get in touch with us. Contact: info@realnappiesforlondon.org.uk or 020 3150 2023

If your baby is potty trained at what age was your baby out of nappies:

During the day:

At night:

Do you have any feedback, general comments and/or recommendations on how we can improve our scheme for users in the future?

Thank you for completing our survey. Please click 'done' to submit.