



Understanding Reusable Nappy Laundry Services in a Nursery Setting

1. What is the name of your nursery?

2. Is your nursery run by a Local Authority or is it privately owned?

3. Who is your reusable nappy laundry service provider?

4. How long has your nursery used a nappy laundry service?

5. What was your motivation for using a nappy laundry service?

- Environmental
- Cost saving
- Health
- Parent influence
- Other (please specify)

6. In total, how many children do you have registered at your nursery?

7. How many of these children wear nappies?

8. How many of these children wear the reusable nappies provided by the service?

9. What percentage of children at your nursery are toddlers wearing the reusable nappies delivered?

10. How many reusable nappies are delivered to your nursery per week?

11. How often does your nursery use the reusable nappies delivered?

- Always
- Usually
- Sometimes
- Rarely
- Never

Comments:

12. How satisfied are you with the service provided by your reusable nappy laundry service provider?

- Very satisfied
- Satisfied
- Neither satisfied nor dissatisfied
- Dissatisfied
- Very dissatisfied

13. How could your nappy laundry service provider be different in some way/s to better meet the needs of your nursery?

14. Have your staff been trained on how to use reusable nappies?

- Yes
- No
- Not sure

15. How confident are your staff at using the reusable nappies?

- Extremely confident
- Very confident
- Somewhat confident
- Not so confident
- Not at all confident

Comments:

16. Has using reusable nappies met your expectations?

- Exceeded expectations
- Met expectations
- Below expectations

Comments:

17. Do parents with a child at your nursery support the use of reusable nappies? Please share as much detail.

18. How many parents registered to your nursery also use reusable nappies at home?

19. Are any of the nappies provided by your laundry service taken home by the parents and then bought back to your nursery?

20. Has using a nappy laundry service significantly reduced your single-use nappy waste?

- A great deal
- A lot
- A moderate amount
- A little
- None at all

Comments:

21. How does this compare to the levels of disposal of single-use nappy waste before you started using the nappy laundry service?

- Much better
- Better
- About the same
- Worse
- Much worse

22. How is single-use nappy waste collected at your nursery for disposal?

23. How much does your nursery pay in disposal costs for single-use nappy waste?

24. How much do you pay for the nappy laundry service?

25. Is there a cost difference to using a nappy laundry service vs disposing of single-use nappy waste through your waste collection service?

26. Has using a nappy laundry service contributed to any positive accreditation or acknowledgement for your nursery? i.e - Ofsted rating.

- Yes
- No
- Not sure

Comments:

27. Would you recommend your nappy laundry service to other nurseries?

- Yes
- No
- Not sure

Comments:

28. Are you aware of any upcoming challenges which may stop you from continuing with the nappy laundry service?

29. What do you think can be done by your local council, or central government, to support your nursery in using reusable nappies?

30. In general, what do you think can be done to encourage more people to use reusable nappies?

31. Do you actively promote the Real Nappies for London voucher incentive scheme?

- Yes
 No
 Not sure

Comments:

32. Your details:

Contact Name:

Email Address:

Phone Number:

Thank you for completing our survey. Please click 'done' to submit your survey.