



Thank you for taking time to answer this short survey. It will only take you 5 - 10 mins to complete. The survey is an opportunity for you to provide us with feedback and for us to monitor the scheme.

1. How old was your baby when you started to use real nappies?

- Under 6 weeks
- 7 weeks - 3 months
- 4 - 6 months
- 7 - 12 months
- 12 - 18 months
- over 19 months
- My baby has not been born yet

RNfL Feedback Questionnaire

If you have fallen on this page this is because your baby is not born yet. We would like to receive feedback from parents who have had their babies and been using real nappies for preferably over 2 weeks. Please come back once you have had your baby and provide us with feedback. You may exit the survey by closing the window. Please do not click done.

Many Thanks,

Real Nappies for London

1. How long have you been using real nappies?

- Less than a week
- 2 - 3 weeks
- 4 weeks and over
- No longer using real nappies

RNfL Feedback Questionnaire

If you have fallen on this page this is because you have not used your nappies for long enough. We would like to receive feedback from parents who have had their babies and been using real nappies for over 2 weeks. Please come back once you have had your baby and provide us with feedback. You may exit the survey by closing the window. Please do not click done.

Many Thanks,

Real Nappies for London

1. Is your baby:

- A Boy?
- A Girl?

2. Did you receive a Real Nappies for London Nappy Voucher?

- Yes
- No - Please contact RNfL
- Not sure

3. If Yes, did you use your voucher

- Online?
- Face-to-Face (Agent, Nappuccino, Shop)?
- For a Laundry Service?
- Can't Remember

1. Did you use the voucher to buy your first set of real nappies?

- Yes
- No
- Not sure

2. Before using the voucher, which type of nappy did you use/buy the most:

- Disposable Nappies
- Bio-degradable disposables
- Real Nappies (Cotton, Micro-fibre/fleece)
- None of the above, this is my first time buying nappies

Other (please specify)

3. If you used the voucher to buy real nappies, what type of nappy did you buy?

- Flat, such as Pre-folds, Muslins, Terries
- Shaped
- Pocket Nappy
- Trial Pack/variety
- I did not use my voucher to buy nappies (please state in 'other' what you used the voucher for)
- Not Sure

Other (please specify)

4. What was the material of the real nappies?

- Cotton
- Bamboo
- Fleece
- Hemp
- Not Sure
- Other (please specify)

The next three questions asks you about washing your real nappies

1. At what temperature do you usually wash your nappies?

- 30
- 40
- 60
- 90
- Not Sure

2. Do you use detergent? If so, what type?

- Non bio detergent
- Biological detergent
- Special nappy detergent such as, Potion
- Soap Nuts
- Wash Balls
- Fabric Softener (Please do not use - it stops your nappies being absorbent!)

Other (please specify)

3. Do you

- Line Dry?
- Tumble Dry?
- None of the Above

Other (please specify)

1. Are you going to buy more real nappies?

- Yes
- No
- Not sure

2. How likely are you to continue using real nappies?

- Very Likely
- Likely
- No - Please answer question 15
- Definitely Not - Please answer question 15
- Not Sure

3. If No or Definitely Not, What is the reason?

- I find real nappies too difficult
- I can't afford to buy more real nappies
- I find real nappies too bulky
- My child no longer needs to use nappies
- My partner does not like them
- I don't need to save money
- I dont care about waste
- I think real nappies cause nappy rash
- I find real nappies too messy
- I don't believe real nappies help with potty training
- I don't plan to have a second child and so do not need them any longer

Other (please specify)

4. Where did you hear about real nappies?

5. Who was your nappy supplier?

RNfL Feedback Questionnaire

6. Were you satisfied with

	Strongly Agree	Agree	Not Sure	Disagree	Strongly Disagree
Real Nappies for London	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Your Nappy Supplier	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The Support and Information You Recieved	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Any Other Comments?

7. How many people do you know who currently use real nappies?

- None
- 1 - 3 people
- 4 - 6 people
- 7 - 10 people
- 10 and over

8. What was your main reason for trying real nappies? Please choose one answer.

- Better for Baby
- To Save Money
- Better for the Environment
- Friends and Family Influences
- Local Incentive Scheme
- Not sure

Other (please specify)

9. Would you have bought real nappies without a voucher?

- Yes
- No
- Not Sure

10. Would you be interested in helping promote the voucher scheme? E.g. - by giving out leaflets to your Midwife, Health Visitor NCT Teacher or Other? Please provide contact information (we will not pass this information on).

Email Address:

Phone Number:

RNfL Feedback Questionnaire

11. Which borough do you live in?

Borough

Other (please specify)

12. What is your Ethnicity?

Ethnicity

Other (please specify)

13. What is your age?

- 18-24
- 25-34
- 35-44
- 44 and Over
- Prefer Not to Say

1. Did you use the voucher for a trial laundry service or use it to help contribute towards a longer term service?

- Trial Laundry Service
- Longer Term Commitment
- Do not want to say

2. What's the name of the supplier who is providing you with the laundry service?

3. Are you happy with the service they are providing you?

- Extremely Happy
- Happy
- No, Quite Unhappy Actually
- Not Sure

If you would like to comment further please do:

4. Would you have bought a Laundry Service regardless of receiving a voucher?

- Yes
- No
- Not Sure

5. How many people do you know who currently use real nappies?

- None
- 1 - 3 people
- 4 - 6 people
- 7 - 10 people
- 10 and over

6. Would you recommend using a laundry service to other real nappy users?

- Yes
- No
- Not Sure

7. If No, Please explain why

RNfL Feedback Questionnaire

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- Better for Baby
- To Save Money
- Better for the Environment
- Friends and Family Influences
- Local Incentive Scheme
- Not sure

Other (please specify)

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Ethnicity

Other (please specify)

12. What is your age?

- 18-24
- 25-34
- 35-44
- 44 and Over
- Prefer Not to Say

The survey has now finished. Please click 'Done'. Thank you for taking part, we really appreciate your feedback. If you would like to contact RNfL please email us via nappies@lcn.org.uk or ring us on 020 7324 4709.